Memorial Park Conservancy Park Patrol

<u>Purpose & goal of the position</u>: The primary purpose of this position is to improve safety at Memorial Park. Volunteers will rove on the running trail or natural surface trails answering questions, helping with emergency and non-emergency situations, and reporting issues to the staff. Memorial Park Conservancy expects that this program will improve visitor safety and the visitor experience, through monitoring and reporting and direct user interaction.

Report to: Volunteer Coordinator/Operations Staff

Duties include:

- Answering park user questions about Memorial Park
- Helps with wayfinding
- Carries and supplies park maps to park users as needed
- Provide emergency assistance as needed, following a training provided by Memorial Park Conservancy
- Provides gentle reminders to park users about following park rules like no dogs off-leash and no bikes on the Seymour-Lieberman
- Conducts minor trail clearing as necessary

<u>Qualifications:</u> Volunteers must be at least 18 years of age. Individuals should have confidence working alone, have good physical fitness, and good customer service skills. Park patrol volunteers can be walkers, runners, hikers, dog-walkers, or cyclists.

<u>Requirements</u>: Satisfactory results on a criminal background check is required. Volunteers should commit to at least **5 hours per month**, 60 hours per year, for at least **6 months**. A one-hour introductory meeting and training is required.

<u>Benefits:</u> Volunteers will go through park-specific training, have access to the behind-the-scenes management of the park, and join a group of dedicated park volunteers. Volunteers will also be awarded a complimentary Friends of Memorial Park membership.

Volunteers will be split into the following categories.

<u>Park Patrol:</u> Volunteers will work on the north side of the park, focusing on the Seymour-Lieberman Running Trail, Tennis Center parking lot, and north playgrounds. Primary goals will be reporting group fitness classes and improving wayfinding for park users.

<u>Trail Patrol:</u> Volunteers will work on the trail system with the primary goal of keeping dogs on-leash and reinforcing trail closure signage.